

Keep Sheet

Thank you for choosing Jamadots!
Keep the bottom card for future reference.



Quick tip:
NEVER push the reset button on your modem!
See other side for details.



JAMADOTS.COM | 24/7 SUPPORT: 866.514.4742

Phone Number

WiFi Password

Forgetful?

Record the logins to your favorite apps and websites!



JAMADOTS STREAM TV

Username

Password

Username

Password

Username

Password

Username

Password

Username

Password

Username

Password

Notes

Thank you

for choosing local!



Troubleshooting Tips

INTERNET

No internet? DO NOT push the reset button. Unplug the modem from the power source, wait 30 seconds, and plug back in. It will take a few minutes for lights on modem to come back.

Trouble with wireless device? Check to see if any of your other wireless devices are able to connect to the internet (cellphone, TV, tablet, computer, etc.). If another device is able to connect, then remove/forget your home network on the problematic device and reconnect it again.

Slow internet? Check your home network for outdated or out-of-range devices that can slow your WiFi. Examples include—but are not limited to—wireless printers, smart plug extenders, cellphones, tablet/iPads, computers, streaming devices, and smart TVs. Turn these devices off if not in use.

STREAMING TV

No video or buffering? Unplug the modem from the power source, wait 30 seconds, and plug back in. Verify that you are on the correct input/source (HDMI/USB Port) on your TV. Unplug the device (ROKU, Fire Stick, Smart TV etc.) from power source, wait 30 seconds, and plug into power again.

PHONE

No dial tone? If you see No Line on your cordless phone screen, unplug all phones from phone jacks and try one single corded phone. If your dial tone comes back; then plug in your cordless phone to see if dial tone continues to work, if not your cordless phone may need to be replaced.

Need help? Call **866.514.4742** for 24/7 support



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